



Terms and conditions - AU Housing

Booking fee

1. I accept to pay a booking fee of 600 DKK when I accept a housing offer from AU Housing.

Rent, deposit and cancellation policy

1. I accept to pay the first months' rent and eventual service agreement fee by credit card via online system when I accept my housing offer.
2. I accept that I will pay a deposit of one to three months' rent. More information [here](#).
3. I accept that I will pay my rent every month on or before the last working day before the turn of the month by credit card only via online system. In case I do not pay the rent on time, I accept that a fee will apply and that I will pay any costs in connection with the termination of my lease (legal fee, court costs etc.). More information [here](#).
4. I accept that I will pay the service agreement expenses (covering costs such as utilities and furniture) every month along with my rent.
5. I accept the following cancellation policy:
 - a) Until 14 days after the date you accepted your housing offer, you can send an email to housing@au.dk to cancel your contract, and we will refund you the paid rent and booking fee.
 - b) After the 14 days and until 6 weeks before your leasing contract starts, you can cancel your lease by sending an email to housing@au.dk and we will refund you the paid rent but not the booking fee.
 - c) Hereafter the normal notice of termination deadlines for your lease apply. You find the deadlines here: <https://international.au.dk/life/locations/housing/auhousing/housing-through-au/residenceinformation/>
 - d) If you - for any reason out of your control - want to cancel your housing reservation shortly before your housing contract starts or has already started, you must do so within the normal termination deadlines and pay your rent until you with due notice terminate your contract. This means that also in the case you have not been able to move into your accommodation, you are liable to pay your rent. We recommend that you regularly keep us updated on your situation, and we will advise you in the best way possible to minimize your costs.
6. The only way to cancel my lease is to send the notice of termination form to housing@au.dk. Please, find the form [here](#).
7. I accept that I will pay my rent during the cancellation period.
8. I accept that AU is not responsible for my eventual delay due to visa, health or any other problems and that I will pay my rent until I cancel my lease even though I have not collected my key.



Moving in and out

9. I accept that I can move into my room on the first working day after my lease starts. If my lease starts on a Saturday, Sunday or holiday, I can't move in until the following working day.
10. I accept that different moving out dates applies to different accommodations depending on my leasing contract. The moving out date is:

- The last working day of the month that the lease ends

OR

- Up to 14 days before the end of the lease (renovation period)

I agree that I have read and understood the information about which of the above mentioned moving out dates applies to my lease.

I accept to pay rent in the renovation period.

11. I agree that I will leave my lease in the same condition as found apart from normal wear and tear.
12. I agree to pay for neglect of my home, damaged and missing inventory, and insufficient cleaning of my room and adjoining common areas.
13. I agree that I will return the same number of keys and laundry card to the caretaker or to the IC as described in my residence folder. In case I don't deliver my keys, I will pay for the change of the lock.

Behavior

14. I am obliged to observe the house rules.
15. I am obliged to pay attention to neighbors and take part in weekly cleaning of common areas (if any) and half-yearly general cleaning of common areas.
16. I am fully responsible for the room/apartment that I rent. I will pay repair costs for damages caused by me or any person visiting me.
17. I am aware that AU doesn't provide any insurance and it is my own responsibility to acquire a suitable insurance to cover any loss of my belongings.
18. I accept that my lease is a single occupancy (unless otherwise is explicitly informed about in my housing offer) and that it is only permissible for the contract holder to live there.
19. I accept that I am not allowed to sublet my lease.
20. I accept that no pets are allowed.
21. I accept that smoking is not allowed neither in my room/apartment, nor at any common areas.
22. I accept that I am not allowed to paint, alter or make any permanent alterations in my room/apartment.



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