Having trouble locking your door? Your lock may require you to turn the handle upwards. If that is the case, follow this guide:

Step 1

- Close your door



Step 2

- Pull the door handle in an upright position as the image suggests
- Insert key into the lock
- Keep holding the door handle up during the next step



Step 3

- While still holding the door handle in an upright position, start turning the key until you hear a click
- If it does not work, try turning the other direction
- When the door is locked, you might have to turn the key back a little to extract it from the lock

