

Consumer Disclosure Information

The U.S. government requires institutions offering federal student loans to disclose the following consumer information. If you require further information, please email the Federal Student Aid administrator at usloans@au.dk

Section 1. Institutional and Financial Assistance Information

Student Financial Aid Information

For information regarding Denmark's student financial assistance program, please visit [this page](#)

U.S. Financial Aid Information

Please visit the AU's [US Federal Student Loans program page](#) for information about:

- Student Eligibility Requirements
- How to apply and loan amounts
- Cost of attendance
- Entrance counselling
- How and when your aid will be disbursed
- Withdrawal procedures, refund policies and return of Title IV funds
- Satisfactory Academic Progress
- Financial Aid Probation and Suspension
- Exit counselling

Please note that mature students are ineligible for Federal Student Aid. USA federal regulations state that you must have a secondary school completion credential (high school diploma) or the recognized equivalent of a secondary school completion credential to be eligible to receive Federal Student Aid.

The U.S. Department of Education provides information on student on Federal Student Aid at studentaid.gov

Section 2. Aarhus University Information

Degree Programs, Admission Policies and Procedures

The list of [degree programs](#) offered at Aarhus University is available online. Instructional, laboratory and other physical facilities are included in the degree program descriptions. Courses for each degree are listed accordingly and link directly to the course catalogue where detailed descriptions of each course can be found.

Each academic program has its own set of [academic regulations](#). The academic regulations include lists of mandatory and elective courses, exam regulations as well as information about registration and withdrawal.

Procedures for application for admission to Aarhus University, and admission requirements, are located on the following websites

- [Bachelor programs](#)
- [Master programs](#)

Aarhus University is not eligible to certify Direct Loans for medical or nursing students. If you are an American student intending to study medicine or nursing at Aarhus University, please note that you will not be able to fund your studies with Federal Direct Loans. Students may be eligible for private educational loans, please see our [private loan information](#)

Aarhus University does not offer online courses. Students are required to be physically present on campus.

School costs

Tuition fees vary according to degree programs. Please consult the [list of tuition fees](#) for further information.

Detailed information about [living expenses in Denmark](#) is also available online

Services to Students with Disabilities

Danish and EU-country students with disabilities are covered by AU's [Special Educational Support \(SPS\)](#) program. This is a publicly funded program, part of Denmark's social welfare program, and unfortunately, this means that US citizens are not able to access the program.

Refund Policy

Aarhus University has an [institutional refund policy](#) for international students attending the institution. The return policy for title IV funds overrules the institutional refund policy. Information about the title IV refund policy (R2T4) is available on the [U.S. loans website](#).

Study Abroad Information

Students who are actively enrolled as a full-time students at AU are eligible for study abroad. Study abroad must not prolong your studies at AU or the total duration of your degree program. If you are unable to obtain a full ECTS load (30 ECTS per semester) during your exchange, you must make an agreement on how to catch up on the missing ECTS points. The courses passed abroad will be inserted in your AU degree program once you return home and become an integrated part of your AU degree.

Please note that if you are receiving U.S. financial aid you are not allowed to study abroad in the U.S. or study Abroad with a school that is not approved for Title IV (Federal) Aid.

Withdrawal Procedures

If you intend to withdraw from your program of study at Aarhus University please follow the [withdrawal procedures](#) in line with university policy. Please note that withdrawal will affect your Federal Student Aid eligibility.

Code of Conduct

Danish universities, together with the Danish Ministry of Higher Education and Science, have agreed on a [code of conduct](#).

AU has a zero tolerance policy for any form of harassment, bullying, violence or discrimination. For information regarding this policy and available resources for those who experience unacceptable and abusive behavior, please visit [this page](#).

Plagiarism

AU has regulations and processes in place to address the issue of [plagiarism and academic dishonesty](#). Students who cheat at an exam or contribute to cheating will be sanctioned in accordance with the university's disciplinary rules. Possible sanctions range from a warning to permanent expulsion from the university and are imposed on the basis of an overall assessment of the gravity of the offence in the specific case.

Quality Assurance and Accreditation

AU's policy for quality assurance in education ensures a common set of core values for quality assurance within the field of education for the entire university and across the different levels and main academic areas. Read AU's policy documents and education strategy [here](#).

In the process of [institutional accreditation](#), the quality system of the entire institution is assessed by the Danish Accreditation Institution.

Section 3. Data Protection

Information Security Policy

Aarhus University has a robust [information security policy](#) that is reviewed at least once a year based on ongoing monitoring and reporting. The policy covers any information, which belongs to Aarhus University in addition to information which does not necessarily belong to Aarhus University, but for which Aarhus University can be made responsible. This includes all staff and student data, financial data, all the data which contributes to the administration of Aarhus University, as well as information which has been passed to Aarhus University by others.

This policy covers all Aarhus University's information, irrespective of the way in which it is stored and communicated.

Privacy Information for Students

AU receives and processes large quantities of personal information about students. In handling and storing this data, AU complies with national GDPR legislation. Information regarding data protection for students and AU's role as data controller is available [here](#)

The university will confirm ongoing attendance and academic achievement with the U.S. Department of Education as required by Federal Student Aid regulations. By applying for, and accepting Federal Student Aid, students are acknowledging and consenting to this sharing of data.

Further information of whom data may/can be shared with can be found in the Master Promissory Notes(s) (MPN(s)) that students complete and sign to obtain Federal Aid.

For more information about your privacy rights please see the following links:

- FERPA General Guidance for Parents

<https://www2.ed.gov/policy/gen/guid/fpco/ferpa/parents.html>

- FERPA General Guidance for Students

<https://www2.ed.gov/policy/gen/guid/fpco/ferpa/students.html>

Section 4. Misrepresentation

Aarhus University will hold itself to the highest levels of integrity and will not provide any false, erroneous, or misleading statements to a student or prospective student, to the family of an enrolled or prospective student, or to the U.S. Department of Education.

Aarhus University is committed to operating in an environment of integrity. Each member of the Aarhus University staff is responsible for assuring that the actions and activities conducted at the University promote such an environment.

Published information in the bulletin, on the University website, and in the University's marketing materials are reviewed carefully by multiple persons who check for accuracy as well as composition of the content.

For specific information in the following areas, please contact the departments listed here:

- Nature of education programs: [The Educational Development and Analysis Office](#)
- Nature of financial charges: [Student Recruitment and Admissions Office](#)
- Employability of graduates: [The Educational Development and Analysis Office](#)

Section 5. Private Education Loans

Code of Conduct for Education Loans

Aarhus University prohibits a conflict of interest with the responsibilities of university staff with respect to private education loans.

The following actions are prohibited for any member of staff:

- Revenue-sharing arrangements with any lender
- Receiving gifts from a lender, a guarantor, or a loan servicer
- Contracting arrangements providing financial benefit from any lender or affiliate of a lender Directing borrowers to particular lenders, or refusing or delaying loan certifications
- Offers of funds for private loans
- Call centre or financial aid office staffing assistance
- Advisory board compensation

Private Student Loan Disclosures and Preferred Lender List

Aarhus University does not have a Preferred Lender Agreement with any specific lender of private education loans. The University will, in most cases, work with whichever private lender a prospective borrower decides to use. However, prospective borrowers should be aware that the majority of private lenders choose not to offer loans to students studying outside the USA.

Aarhus University does not endorse, promote or recommend any United States based private Student Loan provider who may offer loans for study at Foreign Schools. However, at the date of publication we are only aware of one such provider: Sallie Mae. Any reference

to Sallie Mae in University communications or on Aarhus University website does not represent the existence of a 'preferred' lender and is merely used as an example of a lender. In the event that other companies begin to offer private Student Loans for study at Foreign Schools, they will be given equal visibility.

Aarhus University has no affiliation with and receives no financial incentives from Sallie Mae or any other private lender.

Please note, that private student loans are still limited to your Cost of Attendance similar to Direct Loans. You are allowed to hold both types of loans but the total cannot exceed your Cost of Attendance.

Students should be aware that they may qualify for Title IV HEA Program loans, and that the lending terms and conditions of the Title IV HEA Program loans may be more favourable than the provisions of the private education loans. Students are advised that Aarhus University do not offer any advice on which loan to take out, and that they should conduct their own research into what loans would best meet their needs.